Learning & Development Program
Introduction

Although meaningful progress has been made for LGBTIQ+ people around the world, many LGBTIQ+ employees face discrimination, harassment, and discomfort in the workplace. For over a decade, Workplace Pride has been striving to push the boundaries of LGBTIQ+ inclusion in the workplace. To support our members effectively, Workplace Pride has developed a Learning and Development program that helps organizations foster LGBTIQ+ inclusive workplaces. Each learning goal is connected to elements in the Global Benchmark, so that members can efficiently select the module(s) that are needed the most.
Our objectives

• Share the breadth of knowledge Workplace Pride has accumulated.
• Promote LGBTIQ+ inclusion within organizations.
• Encourage participants to become catalysts for LGBTIQ+ inclusion

With that in mind, we have created 5 packages with 10 modules. Each package has 2 modules depending on the progress of LGBTIQ+ inclusion within the organization.
Our approach

- Up to 50 participants online.
- In-person session is also possible on site.
- 90-minute workshop (60 minutes is also possible).
- Encourage participants’ active participation by using an interactive tool (mentimeter).
- Recording is possible

We also offer ‘train the trainers’ so that your L+D specialists can reach out to more colleagues to moderate the training internally.
Learning & Development
Program Overview

Module 1
The world of LGBTIQ+

Module 2
Why does LGBTIQ+ inclusion matter?

Module 3
Inclusive language

Module 4
The new generation has arrived

Module 5
The rainbow changemakers

Module 6
Together stronger: women and LGBTIQ+

Module 7
LGBTIQ+ inclusion: beyond employees

Module 8
LGBTIQ+ cultural sensitivity

Module 9
Become an LGBTIQ+ leader

Module 10
Speak up and lead the way for LGBTIQ+ equality
Learning & Development
Target and learning per module

Getting Started
Most appropriate for participants who are not familiar about the LGBTIQ+ professionals and their experiences at work (all employees).

Module 1: The world of LGBTIQ+
- Explain what it is like to be an LGBTIQ+ professional in the workplace.
- Gain clear understanding of discrimination and harassment LGBTIQ+ people face in the workplace.
- Have confidence in handling LGBTIQ+ insensitive remarks to make a positive change.

Module 2: Why does LGBTIQ+ inclusion matter?
- Acquire knowledge about the role D&I policy plays in the organization.
- Explain how LGBTIQ+ inclusion fosters employee wellbeing.
- Defend the organizational benefits of LGBTIQ+ inclusion in the workplace.
Most appropriate for participants who are willing to develop communication skills related to LGBTIQ+ inclusion in the workplace (HR, line managers and leadership).

**Module 3: Inclusive language**
Acquire fundamental knowledge on how unconscious bias influences our behaviors. Explain the organizational advantages of applying inclusive language in the workplace. Recognise exclusive language and use inclusive language instead.

**Module 4: The new generation has arrived**
Gain clear understanding of the younger generation’s expectations of LGBTIQ+ inclusion in the workplace. Develop skills to successfully engage the new generation in the conversation on workplace inclusion. Establish an internal reverse mentoring system to actively listen to the young voices in the organization.
Most appropriate for participants who are influential in creating more inclusive workplaces (ERGs, HR, line managers and leadership).

### Module 5: The rainbow changemakers
- Understand the ecosystem of LGBTIQ+ supportive relationships between allies and advocates.
- Have confidence in implementing effective initiatives to advance LGBTIQ+ inclusion in the organization.
- Outline tangible steps to engage LGBTIQ+ allies and advocates at all levels of the organization.

### Module 6: Together, stronger: women and LGBTIQ+
- Gain clear understanding of gender-based discrimination and harassment in the workplace.
- Explain how women and LGBTIQ+ employees can stand up for each other in the workplace.
- Have confidence in initiating collaboration between different ERGs to advance workplace inclusion.
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<tr>
<th>Learning &amp; Development</th>
<th>Target and learning per module</th>
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</thead>
<tbody>
<tr>
<td>Most appropriate for participants who play a key role in promoting LGBTIQ+ inclusion and its benefits in the organization (HR, line managers and leadership).</td>
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<td><strong>Module 7: LGBTIQ+ inclusion: beyond employees</strong></td>
<td><strong>Module 8: LGBTIQ+ and cultural sensitivity</strong></td>
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<tr>
<td>Map LGBTIQ+ stakeholders internal and external to the organization.</td>
<td>Identify regions with severe legal consequences for LGBTIQ+ people and the impact in the workplace in LGBTIQ+ unfriendly regions.</td>
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<td>Identify data points to assess how D&amp;I policies are implemented with external stakeholders.</td>
<td>Identify challenges that hinder implementing internal D&amp;I policies in LGBTIQ+ unfriendly regions.</td>
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<td>Articulate how an organization can show LGBTIQ+ inclusion in external communications.</td>
<td>Have confidence to establish action planning to promote LGBTIQ+ inclusion in the workplace in LGBTIQ+ unfriendly regions.</td>
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Most appropriate for LGBTIQ+ leaders themselves and professionals that lead initiatives related to LGBTIQ+ inclusion in the organization (ERGs and line managers).

**Module 9: Becoming an LGBTIQ+ leader**
Understand how your LGBTIQ+ identity strengthens your leadership style.
Describe why it matters to have an LGBTIQ+ role model in your network.
Have confidence in demonstrating your authenticity in your communication in the workplace.

**Module 10: Speak up and lead the way for LGBTIQ+ equality**
Understand the psychological barriers for employees to respond to LGBTIQ+ inclusion.
Identify causes of bottlenecks to promoting LGBTIQ+ inclusion in the workplace.
Have confidence in proposing improvements in the existing LGBTIQ+ inclusion initiatives.
## Learning & Development

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Investment

Pricing per module, including pre-L&D needs assessment, pre- and post- participant survey, recording of the session: 1,850 EUR (excluding VAT).
Contact

Please contact your Relationship Manager for more questions.

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